

Certified Tablet Device List for FirstMobile BankingSM

Minimum Device Operating System Support

Minimum Android Version Supported - Android 9.0

Minimum iOS Versions Supported – iOS 15, iPadOS 15

To ensure the highest levels of security, devices that are not eligible for upgrade to at least the minimum supported OS version are prevented from installing and/or using the mobile banking app.

Operating system updates made generally available by Apple and Google at the time of publication of this document are supported by app versions released after the effective date of this document. Only devices running an unmodified version of the manufacturer-supplied operating system are supported.

Please note: Beta releases of Apple and Android operating systems are not supported.

Hardware, Browsers and Channel Support

- Mobile Banking does not support the use of the Android "Developer options" settings, including USB Debugging
- Jailbroken/rooted devices and MITM interception are not supported
- The latest stable version of Chrome and Safari browsers are supported. Beta versions of browsers are not supported
- The SMS channel is only supported on devices with SMS capabilities

Supported App Stores

- iTunes App Stores (Apple app store)
- Google Play (Android app store)

Tablet Devices

Brand/Manufacturer	Model	Added to SDL
Apple	iPad (6 th Generation – 2018)	April 2018
Apple	iPad Air 4	April 2021
Apple	iPad Air (2022 M1 Chip Model)	September 2022
Apple	M1 iPad Pro 2021 11"	July 2021
Apple	M1 iPad Pro 2021 12.9"	July 2021
Apple	iPad Mini 5	April 2019
Apple	iPad Pro (2021)	July 2021
Apple	iPad Mini (2021)	July 2021
Apple	iPad Pro (2018)	January 2019
Samsung	Galaxy Tab A	May 2019
Samsung	S7 FE 5G	September 2022
Samsung	S7 FE	September 2022
Total Tablets		13

Devices Recently Removed

Brand/Manufacturer	Model	Removed from SDL
Apple	iPad (5th Generation – 2017)	September 2022
Apple	iPad (F 2017)	September 2022
Apple	iPad Mini 4	September 2022
Apple	iPad Air 2	September 2022
Apple	iPad Pro (9.7" – 2016)	September 2022
Samsung	Galaxy S8	September 2022
Samsung	Galaxy S8 Plus	September 2022
Samsung	Galaxy Note 8	September 2022
Google	Pixel 2	September 2022
Google	Pixel XL	September 2022
LG	V20	September 2022
LG	V30	September 2022