



## How to enroll in E-statements

City CU provides electronic account statements online at no charge through Online Banking. Online statements are an efficient, secure and environmentally friendly way to keep your statements.

### 1. Login to Account

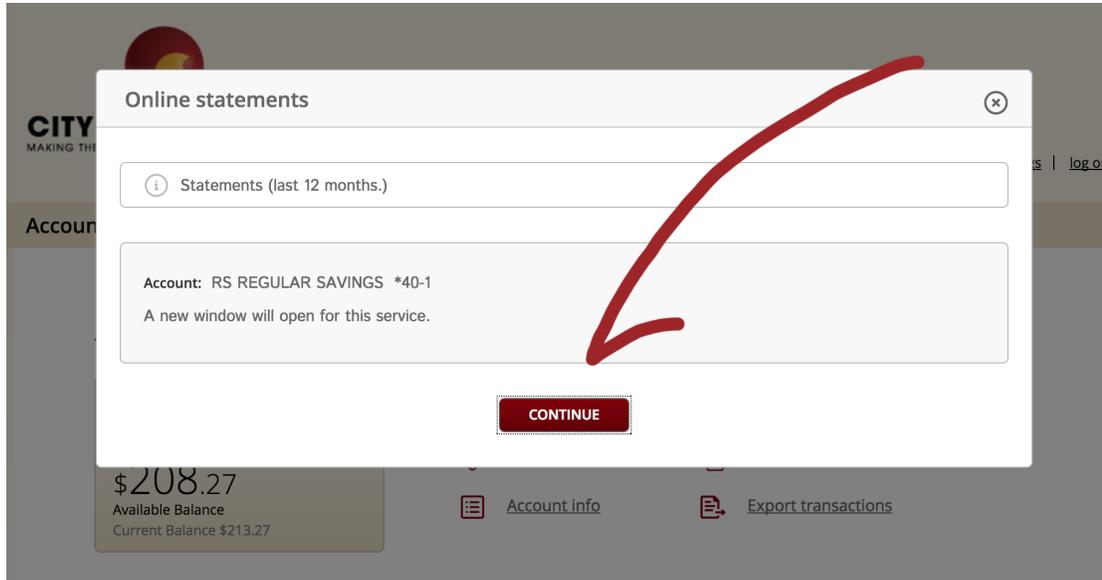
### 2. Click on an Account

The screenshot shows the City Credit Union online banking interface. At the top, the logo and tagline are displayed. Below the navigation bar, the user is logged in as JOHN DOE. The 'Accounts' section is active, showing three account cards: 'RS REGULAR SAVINGS \*40-1' with an available balance of \$589.00 and a current balance of \$594.00; 'Credit Card \*205' with a current balance of \$0.00; and 'Credit Card \*206' with a current balance of \$120.00. A red arrow points from the 'Accounts' menu to the first account card.

### 3. Click Online Statements

The screenshot shows the 'Account Details' page for the 'RS REGULAR SAVINGS \*40-1' account. The account balance is \$589.00 available and \$594.00 current. A list of actions is displayed, including 'Transfer money', 'Create Alert', 'Account info', 'Online statements', 'Request statement copy', and 'Export transactions'. A red arrow points to the 'Online statements' link.

#### 4. Click Continue



The screenshot shows a dialog box titled "Online statements" with a close button (X) in the top right corner. Inside the dialog, there is a search bar containing "Statements (last 12 months.)" with an information icon (i) on the left. Below the search bar, the text reads "Account: RS REGULAR SAVINGS \*40-1" and "A new window will open for this service." At the bottom of the dialog is a red "CONTINUE" button. A red arrow points from the top right of the dialog box down to the "CONTINUE" button. In the background, a portion of the account page is visible, showing a balance of \$208.27 and options for "Account info" and "Export transactions".

#### 5. Confirm statement access and accept disclosures.



##### eStatements Enrollment - Confirm Statement Access and Accept Disclosure

**Step 1: Disclosure** - Read the disclosure notice (below) regarding the Electronic Delivery of Statements

**Step 2: Confirm Statement Access** - Click on the link below to open an example statement and type the **Confirmation Code** into the box labeled **Statement Access Confirmation Code**

**Step 3: I Agree Button** - Click on the "I Agree" button to confirm that you can access electronic statements and that you agree to the Terms and Conditions of the eStatements Disclosure

[Print](#)

##### City Credit Union

###### Electronic Statement Disclosure

Electronic statements will contain all the same information as paper statements. You have the same opportunities to contact us about any errors or problems. The Electronic Statement feature will not be enabled unless you consent to the following agreement and click "Accept"

###### 1. Acceptance Of Terms

This agreement is a contract that establishes the rules covering your receipts of monthly statements for your accounts at City Credit Union. By entering into this agreement, you accept all of the terms and conditions contained herein. Please read it carefully.

###### 2. Acknowledgement Of Disclosures

By signing up for Electronic Statements, you elect and authorize City Credit Union to begin electronic delivery of your account statements and marketing material, as well as notices we are required to provide under applicable Federal and State statutes. You must have an active, valid email



Please enter the code contained in this [Example Statement](#)

Statement Access Confirmation Code

**I Disagree**

**I Agree**



## 6. Complete enrollment and submit!

**CITY CREDIT UNION**  
MAKING THE DIFFERENCE. ONE MEMBER AT A TIME.

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**eStatements Enrollment - User Information**

If you select e-delivery for any of your accounts, you will receive an email notification at the following email address:

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**eStatements Enrollment - Select Statement Delivery Options**

For any account listed below, you may change the statement delivery method. To receive an eStatement, check the eStatement box next to the associated account. If you prefer to receive a printed statement in the mail for specific accounts listed below, click on Paper Statement. If you have any questions, please contact us at 214-515-0100.

<u>Account Type</u>	<u>Account Number</u>	<u>e-Statement</u>	<u>Paper Statement</u>
Combined Statement	██████████	<input checked="" type="radio"/>	<input type="radio"/>

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If after following these steps you still require assistance. Please contact us at (214) 515-0100, or email us at [members@citycu.org](mailto:members@citycu.org).