Mobile Banking Setup Instructions

To enroll into Mobile Banking is quick and easy – just follow these three easy steps.

1) Log into Online Banking with Access ID
   a) Answer Security Question if required
   b) Enter password
2) Click on Change Options once logged into Account
3) Scroll to Mobile Banking – Click Edit
   a) Enter 10-digit phone number for mobile device
   b) Choose cellular carrier from drop-down menu
      i) Alltel (@message.alltel.com)
      ii) AT&T (@mms.att.net)
      iii) AT&T (@txt.att.net)
      iv) Cricket (@mms.mycricket.com)
      v) Nextel (@message.nextel.com)
      vi) Sprint (@message.sprintpcs.com)
      vii) SunCom (@tms.suncom.com)
      viii) T-Mobile (@tmomail.net)
      ix) US Cellular (@email.uscc.net)
      x) VoiceStream (@voicestream.net)
      xi) Verizon (@vtext.com)
   c) Type 4-digit PIN in "Mobile Banking PIN" box
   d) Type same 4-digit PIN in "Confirm Mobile Banking PIN" box
   e) Click Submit

"Mobile Banking Enrollment Completed Successfully" will appear on your screen

NOTE: A few moments after, a text message should be received. Use the URL provided in the message to access the mobile banking login screen from your phone. Enter your ACCESS ID for your Online Banking as well as the PIN you created.

IMPORTANT:

1. Coastal Commerce Bank strongly recommends that all Mobile Banking users activate a security pass code or pass phrase to unlock the phone.

2. Each time you access Mobile Banking, you will receive a new text message. <u>YOU MUST USE THE MOST RECENT MESSAGE TO LOGIN.</u> This new message containing the ONE-TIME PASSWORD in addition to the 4-digit mobile PIN will access your account.